



บริษัท ไทย เนม เซิร์ฟเวอร์ จำกัด

Thai Name Server Co., Ltd.

Privacy Policy

Introduction

Thai Name Server Company Limited (“ThaiNS” or “We”) was established with the main objectives of .th TLD management and now expanding to serve other TLDs. We are focusing on domain name database and infrastructure, serving as the Domain Name System (DNS) and providing its technical support.

This Privacy Policy is under the Personal Data Protection Act B.E. 2562 (2019) (“the Law”). The User of any ThaiNS service (“You”) is the Data Subject and ThaiNS is the Personal Data Processor responsible for collecting, using, disclosing or processing in the name of the Personal Data Controller.

ThaiNS recognizes the importance of protecting the personal data of the user. This Privacy Policy explains our practices regarding the collection, usage or disclosure of personal data as well as other rights of Data Subjects in accordance with the Law.

Policy

1. Collection of personal data

ThaiNS will collect your personal data received directly and indirectly via

- Websites and subsites under thains.co.th, ไทยเนม.ธุรกิจ.ไทย and nic.scb (“Website”)
- Domain name registration under .th, .scb, .ไทย and the domain name registration database
- Conversation between you and ThaiNS via the websites or ThaiNS’s services
- Internet Cookies, analysis program or other technologies used to improve efficiency and effectiveness of the website.

2. Collection of personal data from you

- Name, Surname, Organization
- Contact Information such as Address, Phone Number, Fax, E-mail
- Usage Information such as time of day, time on page, session duration, pageviews
- Other Information such as, IP Address, Cookies, Browser type and version, Time Zone and location setting, Browser plug-in types and versions, Operating System, Platform, Activity log history, other technologies on device to enable ThaiNS web access,



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pictures, VDO Clips and any other information that relates to personal data under the Law

3. Usage of personal data

- For Internet resource registration data querying via Registration Data Access Protocol (RDAP) such as Domain Name, Contact Person, Name Server and Registrars from the Shared Registry System
- For Internet resource registration data querying via WHOIS such as Domain Name, Contact Person, Name Server and Registrars from the Shared Registry System
- For Information Retrieval querying via Domain Name System (DNS)
- For domain name management such as review, registration, modification and deletion via Extensible Provisioning Protocol (EPP)

4. Personal data retention

ThaiNS will keep your personal data confidentially in hard-copy form and/or in electronic form. In case of electronic form, it will be stored in our server and/or with our domestic and foreign partners.

5. Personal data disclosure

ThaiNS may disclose your personal data with your consent or as permitted by applicable law or as required for submission to any of our services.

6. Personal data retention period

ThaiNS will retain your personal data for as long as necessary during the period you are a customer or in a relationship with us or for as long as necessary in connection with the purpose set out in this Privacy Policy, unless the Law requires or permits a longer retention period. ThaiNS will erase, destroy or anonymize your personal data when it is no longer necessary or when the period lapses.

7. Underage person

In accordance with the Civil and Commercial Code of Thailand, all acts performed by a minor must obtain the consent of his/her legal representative or guardian. ThaiNS cannot classify the age categories of users. If you are a legal representative of a minor and he/she accesses our service without your permission, you have the right to request us to erase, destroy or anonymize the minor's personal data.



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8. Data subject rights

Subject to the Personal Data Protection Laws, you may exercise any of the following rights:

- 8.1 Complaint Lodging: You have the right to complain to competent authorities pursuant to relevant laws if you believe that the collection, use and/or disclosure of your Personal Data has been in violation of or not in compliance with relevant laws.
- 8.2 Data Rectification: You have the right to rectify your Personal Data to be updated to be complete and not misleading.
- 8.3 Withdrawal of Consent: If you have given consent to collect, use or disclose your personal data whether before or after the effective date of the Personal Data Protection Laws, you have the right to withdraw such consent at any time throughout the period your personal data is available to us, unless restricted by laws or you are still under beneficial contract.
- 8.4 Processing Suspension: You have the right to request suspension of processing your personal data during the period where we examine your rectification or objection request or when it is no longer necessary and we must erase or destroy your personal data pursuant to relevant laws, but you instead request suspension of the processing.
- 8.5 Data Access: You have the right to access your personal data under our responsibility and request a copy of such data as well as to reveal how we obtained your personal data.
- 8.6 Objection: You have the right to object to collection, use or disclosure of your personal data at any time conducted for corporation, individual or our legitimate interests, that is within your reasonable expectation or for carrying out public tasks.
- 8.7 Data Erasure or Destruction: You have the right to request us to erase, destroy or anonymize your personal data if you believe that the collection, use or disclosure is against relevant laws or retention of your data is no longer necessary in connection with related purposes under this Privacy Policy or when you request to withdraw your consent or object to the processing as earlier described.

You can exercise these rights as the Data Subject by contacting us as specified below.

ThaiNS will notify you of the result of your request within 30 days upon receipt of such request



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via RDDS Request Form or E-mail: info {@} thains.co.th. If the request is denied, ThaiNS will inform you of the reason via SMS, email address, telephone or registered mail (if applicable).

9. Data Security

ThaiNS endeavor to protect your personal data by establishing security measures in accordance with the principles of confidentiality, integrity and availability to prevent loss, unauthorized or unlawful access, destruction, use, alteration or disclosure, using administrative safeguard, technical safeguard, physical safeguard and access controls.

10. Data Breach Notification

ThaiNS will notify the Office of the Personal Data Protection Committee without delay and, when feasible, within 72 hours after having become aware of it, unless such personal data breach is unlikely to result in a risk to your rights and freedoms. If the personal data breach is likely to result in a high risk to your rights and freedoms, ThaiNS will also notify you of the personal data breach and remedial measures taken without delay through our website, SMS, email address, telephone or registered mail (if applicable).

11. Changes to this Privacy Policy

ThaiNS may change this Privacy Policy from time to time and so encourage you to frequently check our website.

This Privacy Policy was last updated and became effective on
6 May 2022

Contact Information

If you have any inquiries regarding collection, usage and/or disclosure of your personal data as well as a request to exercise your right under this Privacy Policy, contact]:

Thai Name Server Co., Ltd.

159 Pichai Rd., Thanon Nakhon Chai Si, Dusit, Bangkok 10300

E-Mail: info@thains.co.th

Tel: +66(0) 2105 4291